The Public Safety Group

Communications Center Liability, 3rd Edition

The Communications Center Liability course will help you understand your exposure to liability; it will help you understand basic legal terms and their impact on your operations; and it will help you understand how to reduce liability issues surrounding your agency.

PREREQUISITES:

Public Safety Communications Experience

BENEFITS OF TAKING THIS COURSE:

After taking this course, you will be able to:

- Understand your exposure to liability.
- Understand basic legal terms and their impact on your operations.
- Reduce liability issues surrounding your agency.
- Examine numerous cases from around the country.

WHAT YOU'LL RECEIVE:

- The ability to interact with your peers; discover common problems; find out what's working for them; share information and materials; build a support network of friends in like positions.
- One-on-one mentoring—feedback and assistance from your instructor as you learn how to reduce your liability risk.
- Certificate of Completion from the **Public Safety Group** awarding **8 training hours** upon successful completion of the course.

COURSE OUTLINE:

Week 1: Liability Basics

The Elements of a Lawsuit
Common Legal Terms
The Basics of the Court System
Case Studies

Week 2: Liability Exposure

How to Reduce Your Liability
Trainer Liability
Federal Laws You Must Know
Courtroom & Deposition Testimony

Week 3: What Now?

How to Reduce Agency Liability Exposure
Five Common Reasons for Lawsuits
Additional Case Studies
Lessons Learned

TUITION: THIS COURSE IS TAUGHT OVER 3 WEEKS VIA PEI-911 ONLINE.

$270.00 – includes all course materials

Register Online at www.pei-911.com

Register 4 or more students and receive a 10% discount!

2027 COURSE DATES

November 30, 2026 – December 20, 2026
February 8, 2027 – February 21, 2027
March 29, 2027 – April 18, 2027
May 17, 2027 – June 6, 2027
July 26, 2027 – August 15, 2027
September 20, 2027 – October 9, 2027
November 29, 2027 – December 26, 2027