



The Public Safety Group

CRIMES IN PROGRESS, 3rd Edition

When Seconds Count®, are you prepared to respond? When 9-1-1 rings, and you have a call that is in progress, are you ready? This class is designed to provide you with the tools you need to respond to a variety of in-progress and high-risk calls. Topics include armed robberies, shootings, homicides, pursuits, and your role in responder safety, and human trafficking and child missing calls.

PREREQUISITES:

Public Safety Communications Experience

BENEFITS OF TAKING THIS COURSE:

After taking this course, you will be able to:

- Identify proper calming techniques to use during in-progress calls
- Identify key questions for high-risk calls
- Understand your role in missing children calls
- Identify your role in AMBER alerts
- Understand your role in human trafficking calls
- Understand your role in responder safety

WHAT YOU'LL RECEIVE:

- The ability to interact with your peers, to discover common problems, to find out what's working for them, to share information and materials, to build a support network of friends in like positions.
- One-on-one mentoring, feedback, and assistance from your instructor as you learn how to better manage job-related stress and stress at home.
- Certificate of Completion from the **Public Safety Group** awarding **8 training hours** upon successful completion of the course.

COURSE OUTLINE:

Week 1: Key Principals

The Role of Speed

Calming Techniques

Handling Multiple-call situations

Traffic accidents, shootings, disasters, Active Shooters, Armed Robberies, Bank Robberies

Week 2: When Seconds Count®

Shootings and Homicides

Missing Children

AMBER Alerts

Human Trafficking

Pursuits

Week 3: Responder Safety

Attacks on Police
Officer Down
Your Role in Responder Safety
Fire/EMS
Officer safety
Case Studies
What Can You Do?

TUITION: THIS COURSE IS TAUGHT OVER 3 WEEKS VIA PEI-911 ONLINE.

\$270.00 – includes all course materials

Register Online at www.pei-911.com

Register 4 or more students and receive a 10% discount!

2026 COURSE DATES

January 12, 2026 – February 1, 2026
March 9, 2026 – March 29, 2026
April 20, 2026 – May 10, 2026
June 8, 2026 – June 28, 2026
August 17, 2026 – September 6, 2026
October 19, 2026 – November 8, 2026
December 7, 2026 – December 27, 2026