



# The Public Safety Group

## CRIMES IN PROGRESS, 2<sup>nd</sup> Edition

When Seconds Count<sup>®</sup>, are you prepared to respond? When 9-1-1 rings, and you have a call that is in progress, are you ready? This class is designed to provide you with the tools you need to respond to a variety of in-progress and high-risk calls. Topics include armed robberies, shootings, homicides, pursuits, and your role in responder safety and child missing calls.

### PREREQUISITES:

Public Safety Communications Experience

### BENEFITS OF TAKING THIS COURSE:

After taking this course, you will be able to:

- Identify proper calming techniques to use during in-progress calls
- Identify key questions for armed robberies, shootings, and homicides
- Understand your role in missing children calls
- Identify your role in AMBER alerts
- Understand your role in responder safety

### WHAT YOU'LL RECEIVE:

- The ability to interact with your peers, to discover common problems, to find out what's working for them, to share information and materials, to build a support network of friends in like positions.
- One-on-one mentoring, feedback, and assistance from your instructor as you learn how to better manage job-related stress and stress at home.
- Certificate of Completion, awarding **8 training hours** upon successful completion of the course.

### COURSE OUTLINE:

#### Week 1: Key Principals

The role of speed  
Calming techniques  
Handling multiple-call situations  
Armed robberies

#### Week 2: When Seconds Count<sup>®</sup>

Shootings and homicides  
Missing children  
Your role in AMBER alerts  
Pursuits

### **Week 3: Responder Safety**

Officer down

Your role in responder safety

Fire/EMS

Officer safety

Case studies

What you can do

**TUITION: THIS COURSE IS TAUGHT OVER 3 WEEKS VIA PEI-911 ONLINE.**

**\$245.00** – includes all course materials

**Register Online at [www.pei-911.com](http://www.pei-911.com)**

**Register 4 or more students and receive a 10% discount!**

### **2023 COURSE DATES**

January 30, 2023 – February 19, 2023

March 27, 2023 – April 16, 2023

May 29, 2023 – June 11, 2023

August 7, 2023 – August 27, 2023

October 23, 2023 – November 12, 2023