



BRING IT ON! 2nd Edition – Surviving and Succeeding in this Crazy, Wonderful Profession

This crazy, wonderful profession isn't for everyone. It's tough – it's challenging – and if you don't know how to take care of yourself, it can take a toll on your mind and body. This informative and highly motivational 3-week course is a how-to guide for surviving shift work and stress, handling conflict resolution, and remaining positive in a negative environment. It's **valuable** training for **ALL** communications professionals and a **MUST** for every new hire!!

PREREQUISITES:

None

BENEFITS OF TAKING THIS COURSE:

After taking this course, you will be able to:

- Understand the effects shift work has on your mind and body.
- Understand and apply proven techniques to help you survive the perils of shift work.
- Understand the effects stress has on your mind and body.
- Understand and apply the techniques to become stress resistant.
- Understand and apply the techniques for effective conflict resolution.
- Understand and apply the techniques for remaining positive in a negative environment.

WHAT YOU WILL RECEIVE:

- The ability to interact with your peers – discover common problems – find out what is working for them – share information and materials – build a support network of friends in like positions.
- One-on-one mentoring - feedback and assistance from your instructor as you gain a good understanding of how to effectively handle shift work, stress, difficult coworkers and negativity.
- Certificate of Completion awarding **8 training hours** upon successful completion of the course.

COURSE OUTLINE:

Week 1: Surviving Shift Work

- The Perils of Shiftwork
- Surviving Shift Work
- Home Life and Relationships – Making a “Bless out of the Mess”
- From the Trenches – *Surviving shift work.....*

Week 2: Becoming Stress Resistant

- Common Sources of Stress
- From the Trenches – *Living with PTSD...*
- Signs and Symptoms of Untreated Long-Term Stress
- How Do I Know if I'm Burned Out?
- Becoming Stress Resistant – The Six Stress Busters

Week 3: Handling Conflicts and Remaining Positive in a Negative Environment

- Steps for Effective Conflict Resolution
- Dealing with Difficult People (*or my coworkers are driving me nuts!!!*)
- Confronting a Difficult Coworker
- Remaining Positive in a Negative Environment
- Strategies for Combating Negativity
- From the Trenches – *Remembering why I love my job....*
- Course Wrap-Up and Final Exam

TUITION: THIS COURSE IS TAUGHT OVER 3 WEEKS VIA PEI-911 ONLINE.

\$245.00 – includes all course materials

Register Online at www.pei-911.com

Register 4 or more students and receive a 10% discount!

2023 COURSE DATES

January 2, 2023 – January 22, 2023

February 6, 2023 – February 26, 2023

March 6, 2023 – March 26, 2023

April 3, 2023 – April 23, 2023

May 1, 2023 – May 21, 2023

June 5, 2023 – June 25, 2023

July 3, 2023 – July 23, 2023

August 7, 2023 – August 27, 2023

September 4, 2023 – September 24, 2023

October 2, 2023 – October 22, 2023

November 6, 2023 – November 25, 2023