



# The Public Safety Group

## Communications Center Liability

We live in a litigious society and the threat of a lawsuit involving communications professionals is real. Liability issues in the communications center have become a major issue. It is important for all members of the communications center to learn skills to reduce liability.

### PREREQUISITES:

Public Safety Communications Experience

### BENEFITS OF TAKING THIS COURSE:

After taking this course, you will be able to:

- Understand your exposure to liability.
- Understand basic legal terms and their impact on your operations.
- Reduce liability issues surrounding your agency.
- Examine numerous cases from around the country.

### WHAT YOU'LL RECEIVE:

- The ability to interact with your peers; discover common problems; find out what's working for them; share information and materials; build a support network of friends in like positions.
- One-on-one mentoring—feedback and assistance from your instructor as you learn how to reduce your liability risk.
- Certificate of Completion awarding **8 training hours** upon successful completion of the course.

### COURSE OUTLINE:

#### Week 1: Liability Basics

The Elements of a Lawsuit  
Common Legal Terms  
The Basics of the Court System  
Case Studies

#### Week 2: Liability Exposure

How to Reduce Your Liability  
Liability for the Trainer  
Federal Laws You Need to be Aware Of  
Courtroom Testimony

### **Week 3: What Now?**

How to Reduce Agency Liability Exposure  
Five Common Reasons for Lawsuits  
Additional Case Studies  
Lessons Learned

**TUITION: THIS COURSE IS TAUGHT OVER 3 WEEKS VIA PEI-911 ONLINE.**

**\$239.00** – includes all course materials

**Register Online at [www.pei-911.com](http://www.pei-911.com)**

**Register 4 or more students and receive a 10% discount!!**

### **2022 COURSE DATES**

January 17, 2022 – February 6, 2022

April 11, 2022 – May 1, 2022

June 13, 2022 – July 3, 2022

August 15, 2022 – September 4, 2022

October 17, 2022 – November 6, 2022