Frequently Asked Questions…

Are PEI-911 Online Courses Self-Study?
No, PEI-911 Online courses are not self-study; there is a start date and an end date and assignments that must be completed each week.

Do I need to login at specific times?
No, students may login at any time that is convenient for them on any given day to work on that week's assignments and post responses to the discussion forum.

How much time can I expect to spend each week completing assignments?
Depending on the course, you can expect to spend anywhere from 2 to 5 hours per weeks completing course assignments and interacting with your classmates.

Do I receive a course textbook?
Yes, all PEI-911 Online course have comprehensive course textbooks. With most courses, the textbook is downloaded, chapter by chapter, from the course website.

Do I receive a certificate?
Yes, certificates are granted for all courses. PEI-911 Online has courses from Profile Evaluations, Inc (PEI) and the Public Safety Group (PSG). Students who successfully complete PEI courses will receive a course certificate from PEI; students who successfully complete PSG courses will receive a course certificate from PSG.

What are the computer software/hardware requirements?

Recommended Browsers:
  Desktop:
     Chrome
     Firefox
     Safari
     Edge
     Note: The current version software does NOT support Internet Explorer 11.   Safari 7 and below have known compatibility issues with current site software.
  Mobile:
     Mobile Safari
     Google Chrome

Software/Hardware Requirements:
   E-mail software or a Web browser capable of supporting email activity, including sending/receiving attached files.
   Antivirus software.
   Word processing software (e.g., Microsoft Word, WordPerfect, etc.).
   Access to an IBM compatible or Macintosh computer system.
   High speed Internet access.
   Access to the online environment for at least 2 hours a week.
   An email account for sending and receiving electronic mail via the Internet