



PEI-911 Online Cancellation Policy

PEI-911 Online students are required to pay by credit card or agency purchase order at the time of course registration in order to secure their place in the class. Class size is limited, so please register early.

Any course materials required are shipped prior to the course start date. There are no refunds for course cancellation after the course materials have been shipped.

Students who wish to cancel their course registration should notify PEI in writing.

If the cancellation request is received **six or more days before the course start date**, PEI will remove the student from the course and refund the course registration, **less a \$50.00 cancellation fee.**

If the cancellation request is received **five or less days before the course start date, no refund will be given.** PEI-911 Online courses are repeated on a regular schedule so if a student wishes they may transfer their registration to another course start date that is more convenient for their schedule.

PEI reserves the right to cancel a course up to one day prior to the course start date. Should PEI cancel a course, the student will be notified and given the option of transferring their registration to another course start date, or receiving a refund of their course registration.

Should you have any questions please contact PEI at (877) 239-3597 (toll free) or email us at info@pei-911.com